



Our Security Policy

Version: 22.11.2024

Information Security Policy

I. Purpose of Information Security Policy

Rooti Labs Limited aims to strengthen information security management and ensure the confidentiality, integrity, and availability of its information assets to provide a secure information environment for continuous business operations and comply with ISO 27001 international standards, protecting against internal and external intentional or accidental threats.

II. Objectives of Information Security Policy

i. Objective of Information Security Management- Confidentiality

- Ensure critical configuration management of hardware, software, services, and networks.
- Ensure vulnerability detection of systems and equipment, taking into account the security protection mechanisms of tested targets.
- Ensure firewall logs and policy review checklist.

ii. Objective of Information Security Management - Integrity

- Ensure system accounts are applied for according to regulations.
- Ensure ISMS personnel training meets competency requirements.

iii. Objective of Information Security Management - Availability

- Ensure resources required for the information security management system are accessible.
- Ensure information security management system requirements are integrated into various organizational processes

iv. Objective of Information Security Management - Compliance

- Ensure proper communication and handling of information and personal data-related documents.

Personal Data Management Policy

I. Purpose of Personal Data Management Policy

Rooti Labs Limited establishes this policy and implements a personal data management system to regulate the collection, processing, and use of privacy (personal data), promote reasonable use of personal data, and prevent personal data from being stolen, altered, damaged, lost, or leaked, while complying with GDPR regulations and Personal Information Protection Act requirements for continuous improvement.

II. Objectives of Personal Data Management Policy

i. Ensure Rooti Labs Limited's business processes involving personal data collection, processing, and utilization comply with relevant personal data protection regulations (e.g., GDPR, Personal Information Protection Act) without violation.

ii. Conduct personal data protection education and training to promote personnel awareness of protection and strengthen their understanding of related responsibilities.

iii. Establish channels for data subjects to exercise their rights and continue providing services to maintain the rights of personal data subjects.

iv. Establish and ensure the appropriateness of emergency response procedures to reduce the impact of incidents.

Personal Identifiable Data Statement

Rooti Labs limited has established this policy and implemented a personal information management system to regulate the collection, processing, and use of privacy (Personal Identifiable Data, referred to as "personal data"), promote the reasonable use of personal data, and prevent personal data from being stolen, altered, damaged, lost or leaked. We continue to improve this system. This policy meets the requirements of Article 8 of the Personal Information Protection Act and General Data Protection Regulation (GDPR). Rooti Labs Ltd. hereby informs you of the following matters in accordance with the law. Please read carefully.

I. Scope and purpose of collecting personal data

The purpose of the Company's collection is within the necessary scope required by the legal requirements for the operation of the Company's products and services.

II. Categories of collecting personal data

Including [name, date of birth, Patient ID(or ID number), gender, height, weight, ECG signal, or other data that can indirectly identify you as an individual].

III. Period, area, object and method of using personal data

We only use the personal data you provide for the necessary implementation of the above specific purposes, and use it within the scope permitted by local laws and regulations, or use it within the service scope that the Company can provide.

IV. Privacy (personal data) and rights of the principal

i. When we need to collect, process or use your personal data for the above reasons, you can freely choose whether to provide the relevant personal data, but if you refuse to provide personal data or provide incomplete information, due to the implementation of laws and regulations, the company will not be able to provide you with the necessary information or services.

ii. Please provide your own correct, latest and complete personal data according to the requirements of each service. If your personal data changes, please actively apply for correction.

iii. Rights of the principal: You can exercise the following rights in your personal data in accordance with the Personal Information Protection Act and General Data Protection Regulation (GDPR):

- Inquiry or request to view
- Request for a copy
- Request for supplementation or correction
- Request to stop collecting, processing and using
- Request for deletion

iv. When you exercise the above rights, we may charge you the necessary cost fees for viewing personal data or providing copies, and your exercise of the above rights must meet the relevant requirements of the Personal Information Protection Act and General Data Protection Regulation (GDPR).

v. If you provide incorrect, outdated, incomplete or misleading data, and damage your relevant rights and interests, the Company will not bear the relevant compensation liability.

V. Confidentiality of privacy (personal data)

The Company will fulfill the responsibility of personal data protection. If your personal data is stolen, leaked, altered, or otherwise infringed due to natural disasters, emergencies or other force majeure, the Company will notify you in an appropriate manner such as by telephone or email after the investigation.

VI. Rights that the principal can exercise on personal data

You can exercise the following rights on the personal data held by the Company in accordance with Article 3 of the Personal Information Protection Act and General Data Protection Regulation (GDPR):

- i. Request for inquiry or review, provide copies, supplement or correct.
- ii. Request to stop collecting, processing, using or request deletion, but the Company may not comply with the request if it is necessary for the Company to perform its business.
- iii. The Company's personal data protection dedicated customer service window.

If you have any concerns about your personal rights or the service, please contact us.

Contact number: +886-2-2656-0618, Email: service@rootilabs.com

※ If there are any unfinished matters in this statement, they shall be handled in accordance with the provisions of the Personal Information Protection Act and General Data Protection Regulation (GDPR). ※